



*We heal and inspire the human spirit.*

**To:** EPT & QIP Providers  
**From:** IEHP – Provider Relations  
**Date:** May 14, 2026  
**Subject:** **DHCS All Plan Letter 25-015 – Directed Payment Initiatives & APM Programs**

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Pursuant to **DHCS All Plan Letter (APL) 25-015: Data Sharing and Quality Rate Production for Directed Payment Initiatives and Alternative Payment Methodology Programs**, effective October 2, 2025, IEHP must supply Providers with performance rates, immediate components used to calculate the rate, and the time for each component when it produces performance rates on behalf of Providers.

### **Provider Dispute Resolution**

Disputes related to Quality Incentive Pool (QIP) data, quality rates, performance findings, and Equity and Practice Transformation (EPT) reporting must be submitted to the Quality Informatics team within 10 business days of the reporting receipt.

Disputes must be submitted in writing via email to: **[QIP\\_EPTDisputeandResolution@iehp.org](mailto:QIP_EPTDisputeandResolution@iehp.org)**

### **Dispute Requirements**

The written dispute must include:

- A clear description of the issue
- Supporting documentation
- The desired resolution

For questions, please contact the Quality Informatics team via email at [QIP\\_EPTDisputeandResolution@iehp.org](mailto:QIP_EPTDisputeandResolution@iehp.org)

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